Quick Guide
PUC
Android Tablet

Login Screen

Instructions
1. Select your Provider
2. Enter your Username
3. Enter your Password
4. Click Login to start using PUC!

1. Select Provider

2. Enter your Username in this field

Click to SHOW your password

3. Enter your Password in this field

4. Click Login to start using PUC!

No PUC account? Create a new account

Click on 'Advanced Login' for a special configuration

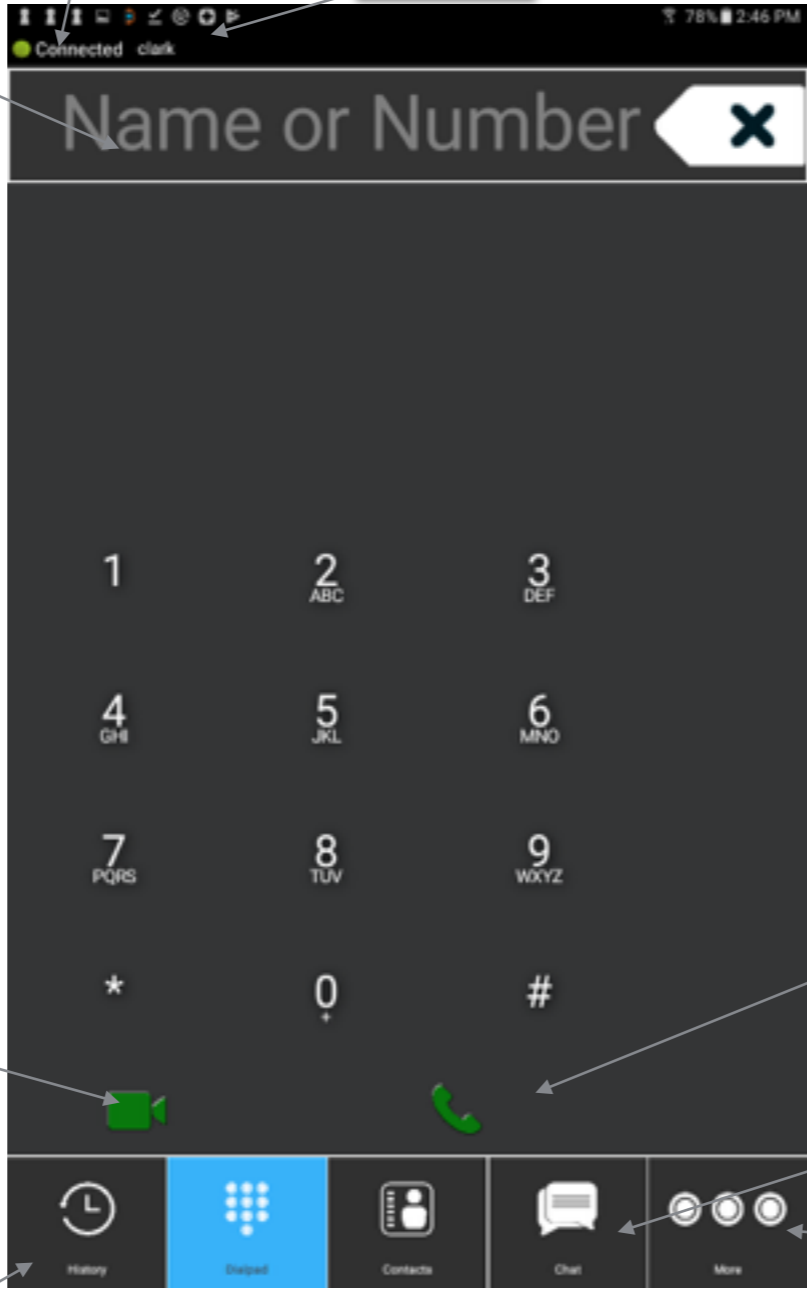**If you forget your password, click 'Forgot Password'**

Tips: Username and Password are case sensitive.

Dialpad Screen

Connection Status
- Green-Connected
- Yellow-Registering
- Red-Disconnected
- Gray-Offline

Enter Name or Number you want to call in this field

Username

Backspace

**Make a Video Call**

Make a Audio Call

SIP Simple Chat

More
- Settings
- Resources
- Videomail
- Self-Preview

History
- List of calls that was made
- Missed calls

Contacts
- Phonebook
- Favorites

Connected clark

Name or Number ✕

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
*	0	#

History   Dialpad   Contacts   Chat   More

Call History

Add a Contact

Tap on **HISTORY** icon. You will see all of your phone calls that you have made, received, or missed call. Click on a person's name on the list you want to call back via video or audio buttons (see 'camera' or 'telephone' icons below).
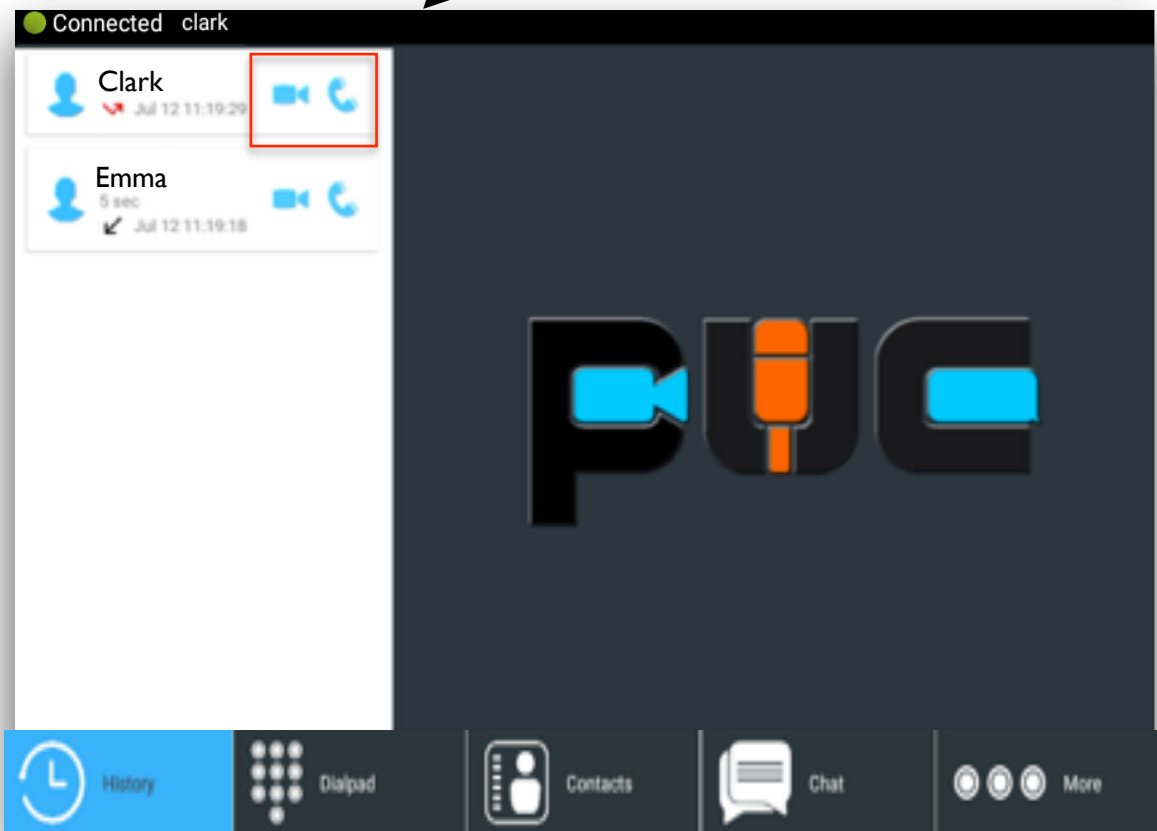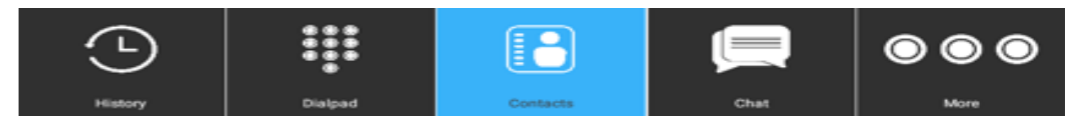

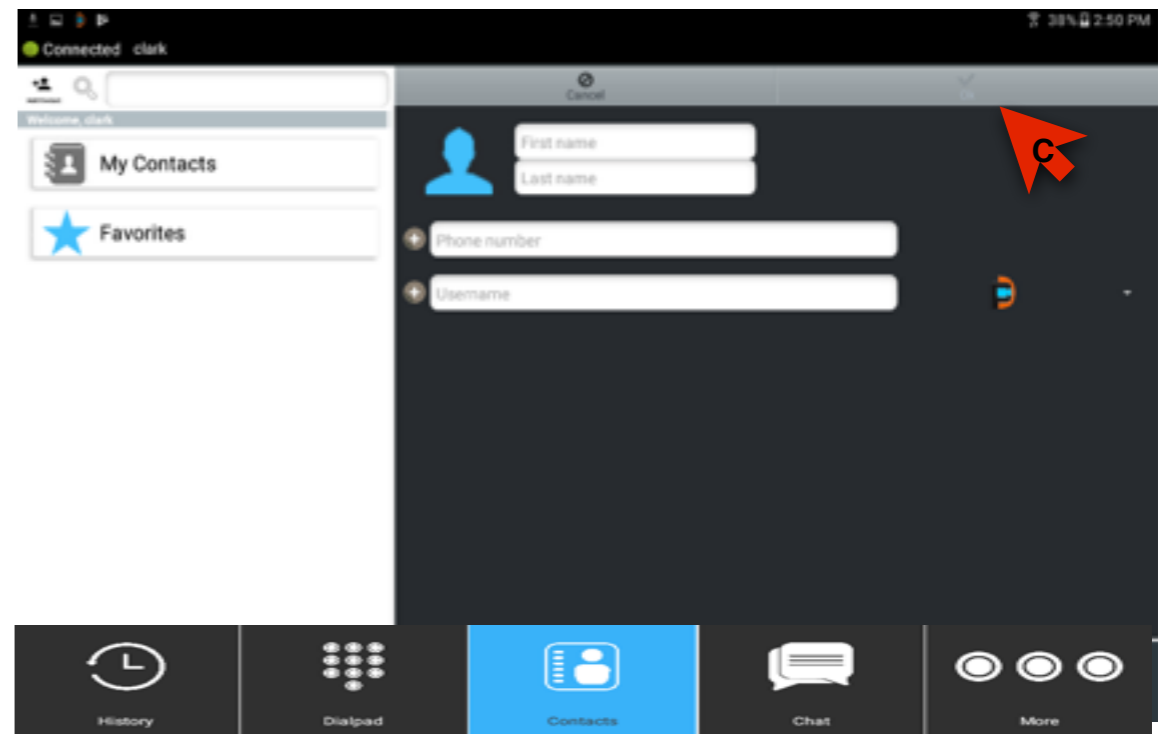**A**. Click on **Contacts** icon. You will see your contact list.
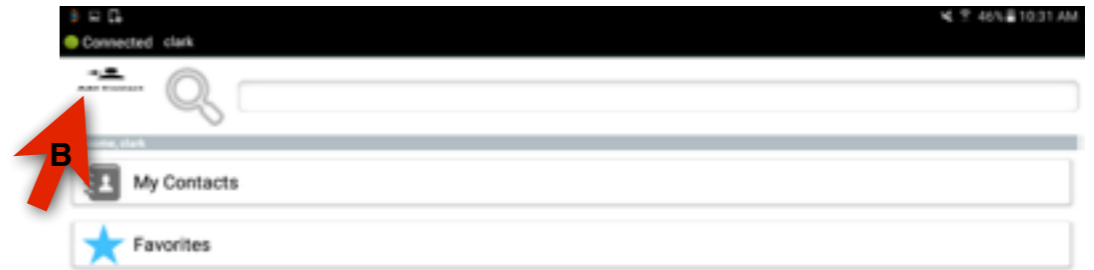
B. To add a contact, Click on **New Contacts** icon on upper left corner of the screen.

Note: If you see the icon in your Phonebook, that means your contact has a PUC app.
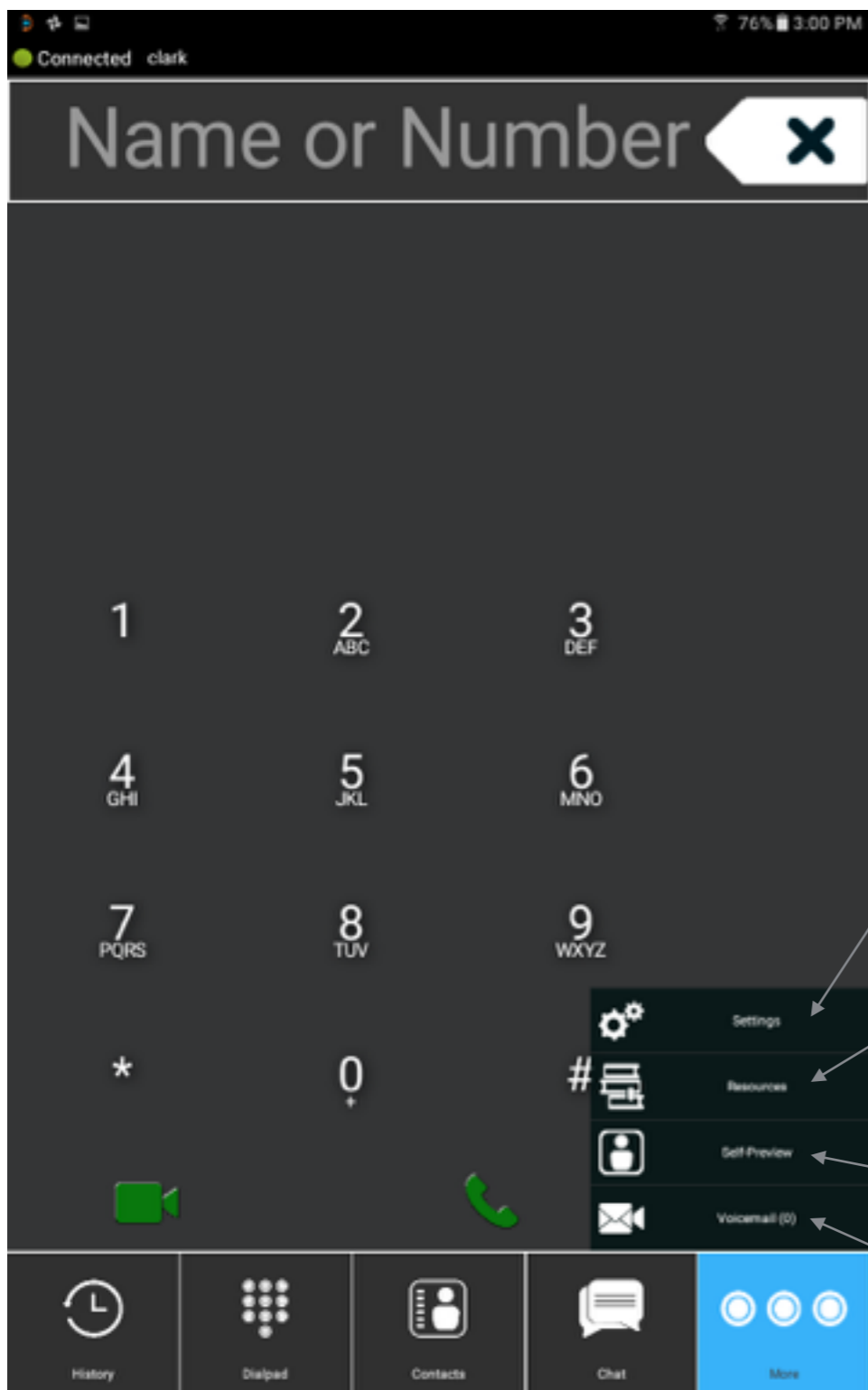
C. Fill out all required fields. Once done, click **OK** to save.

Tip: If you click on blue avatar on upper left, you can customize the contact's image!

More

Tap **More** as shown to view options of what PUC can do

Settings

General	Audio/Video	Summary	Set up Flash Notification
• Start on boot	• Speaker Mute	• View TSS	· Link PUC with external devices
• Clear History	• Mic Mute	• Send TSS	
• High Contrast Mode	• Show Self-View		
• Country code	• Show Preview		

About
· Version number
· Unlock Advanced Settings

Logout
· To log out the PUC app

Resources
· Tech Support
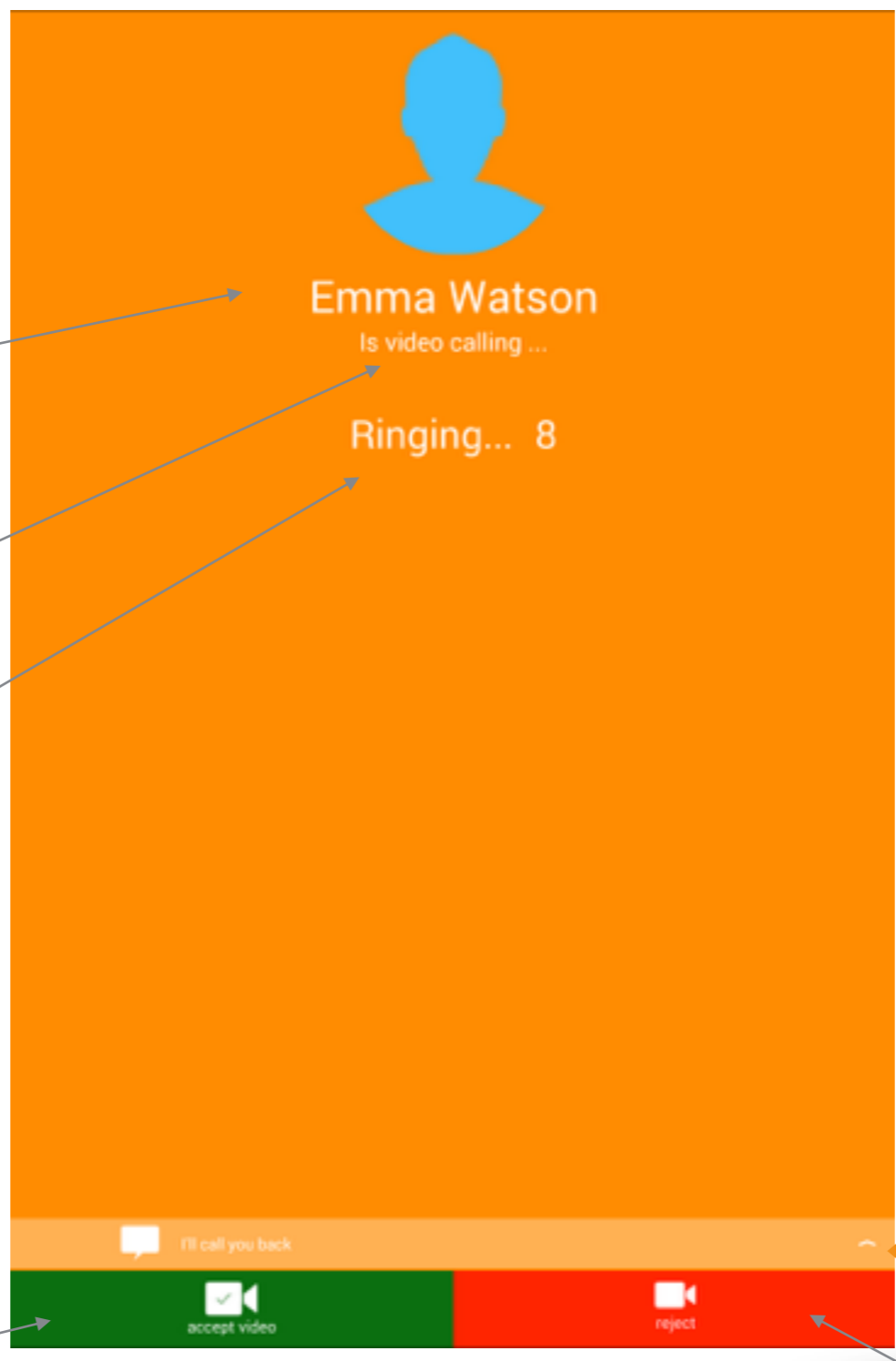· Instant Feedback

Self-Preview
· Enable/Disable Self Preview

Voicemail
· () indicator tells you how many unread voice mail
· Click to listen or record your own voicemail

Incoming Call Screen
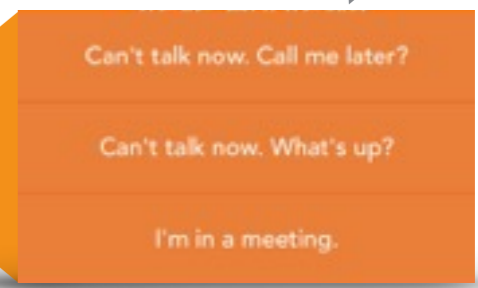
Name of a person that is calling you

Types of call Video or Audio

Ringing Count Indicator

Emma Watson

Is video calling ...

Ringing... 8

Call Decline with Message Options

Can't talk now. Call me later?

Can't talk now. What's up?

I'm in a meeting.

I'll call you back

accept video

reject

Tap **Accept** to accept incoming call

Tap **Reject** to decline incoming Call

Live Call

Secure mode indicator

Call signal strength indicator

Flashlight

Switch Camera

Microphone
Tap Microphone to Mute/ Un-Mute the microphone

Speaker
Tap Speaker to enable/ disable the speaker and Switch Speaker

Video Privacy
Tap to enable/disable privacy screen

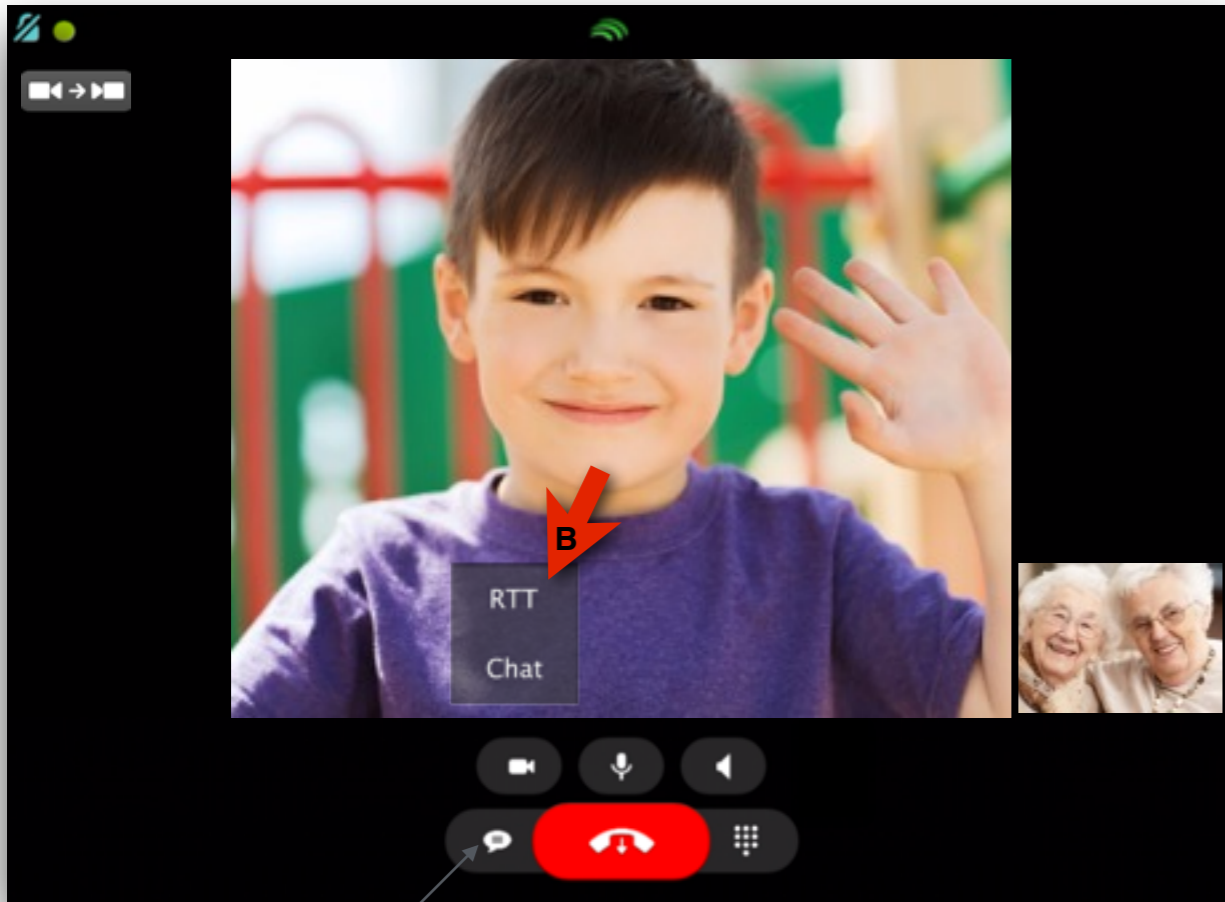**Real Time Text (RTT) and SIP Simple Chat**
Click to pick chat mode

Hang Up
Tap to end the call

Touch Tone/ DTMF*
Tap on icon as shown. You will see key pad display for you to do the number entry . For example, press 1 for English or press 2 for Spanish or entering your order number or credit card number via automated system.
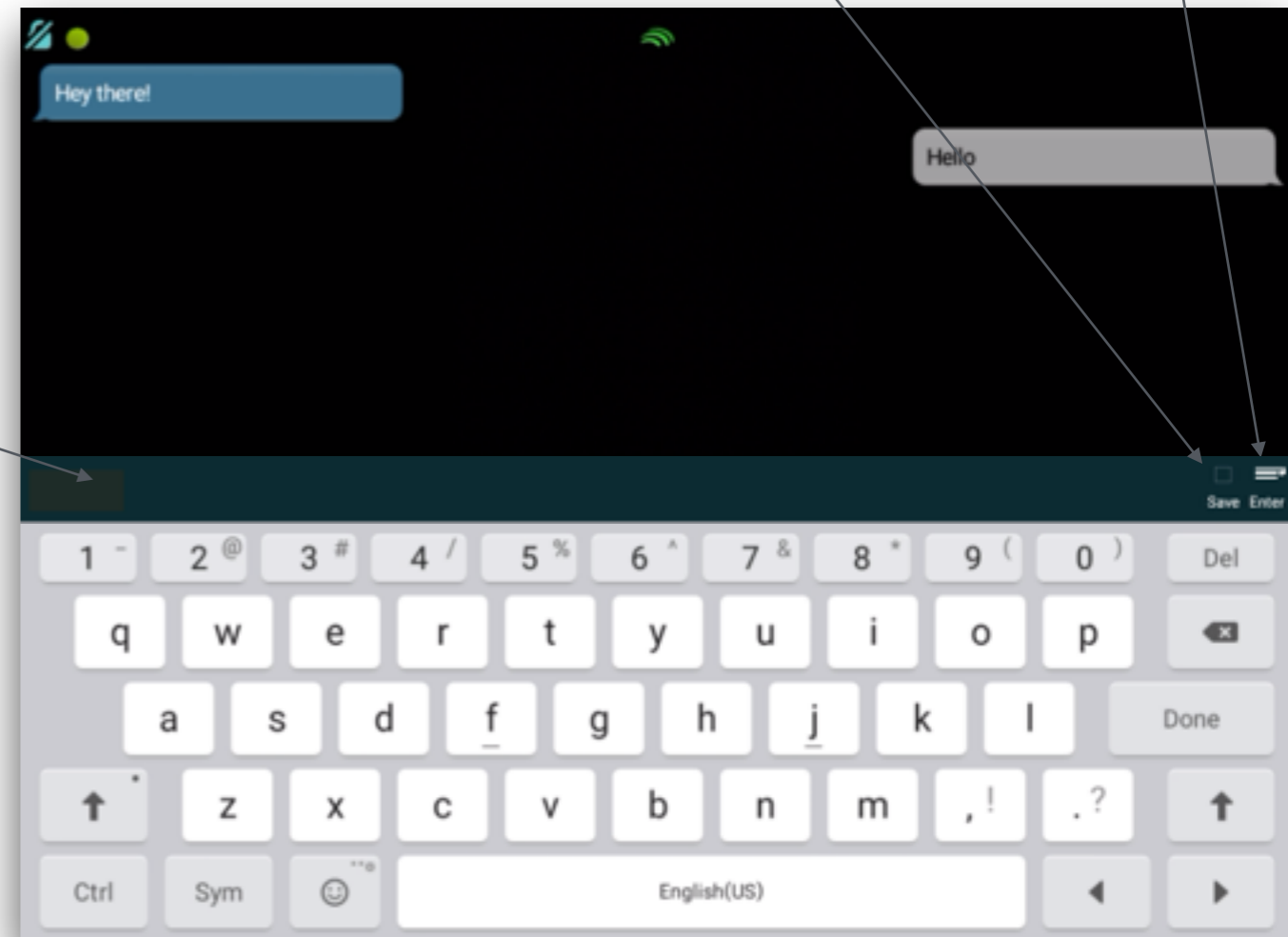*Dual Tone Multi-Frequency

How to use Real Time Text

Note: You will have to be in live call to order to use the Real Time Text

RTT

Chat

B

Any time during RTT chat click Save to save your chat. After hangup a pop-up will appear to choose where to save.
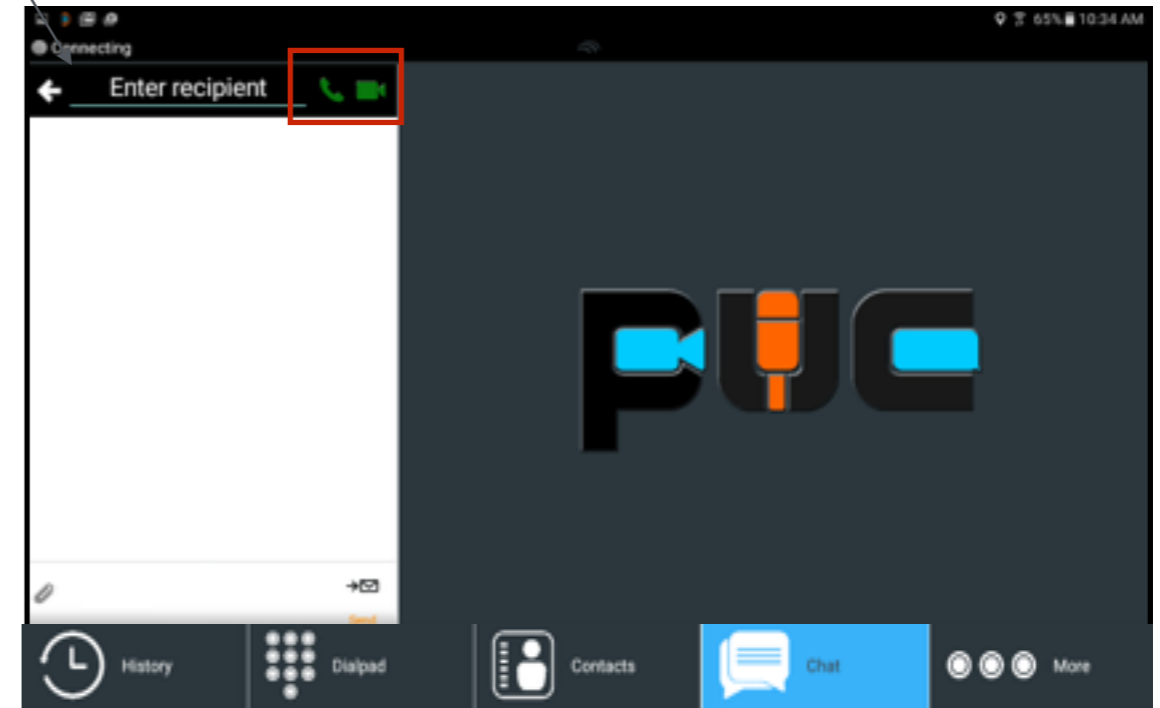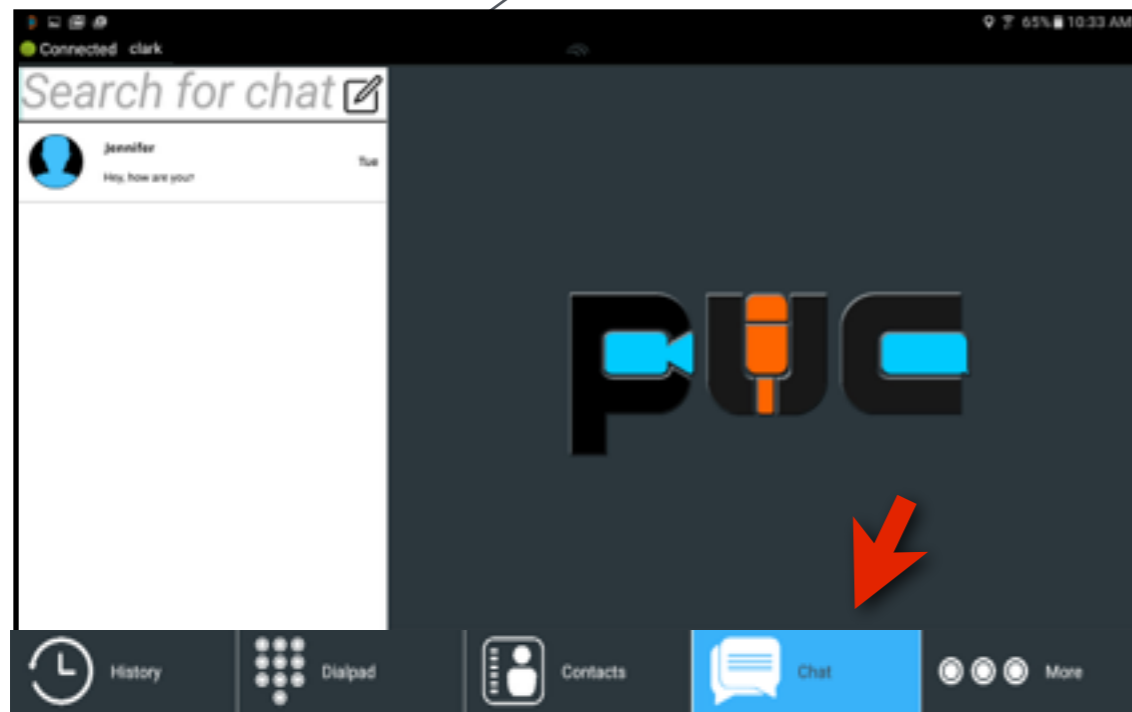
D. Tap **ENTER** to send your message.

Hey there!

Hello

A. Tap on the **Bubble** icon.
B. Select **'RTT'**

C. Type in your messages in this field.

Save Enter

SIP Simple Chat (not in call)

New Message

B. Enter the recipient's PUC Username/phone number in this field

Tap on this icon to make Audio or Video Call to this specific person.

Tap '**Chat**' tab, This is the place where you can use SIP Simple Chat to all PUC users.

A. Click "New Message" Icon

C. Type in your messages in this field.

Tap **envelope** to send your message.

Attachment options:
- Take photo
- Attach photo
- Record audio
- Attach file

Simple Chat (in call)

C. The end user that you are using SIP SIMPLE chat to send messages

Connected   clark

Search for chat   Jennifer

Jennifer
Hey, how are you?   Tue

Hey, how are you?

History   Dialpad   Contacts   Chat   More
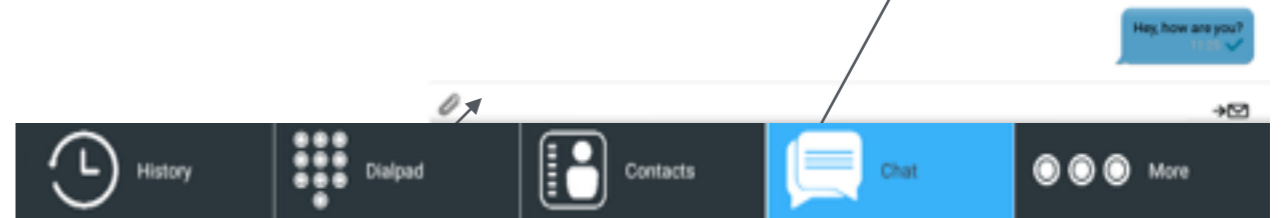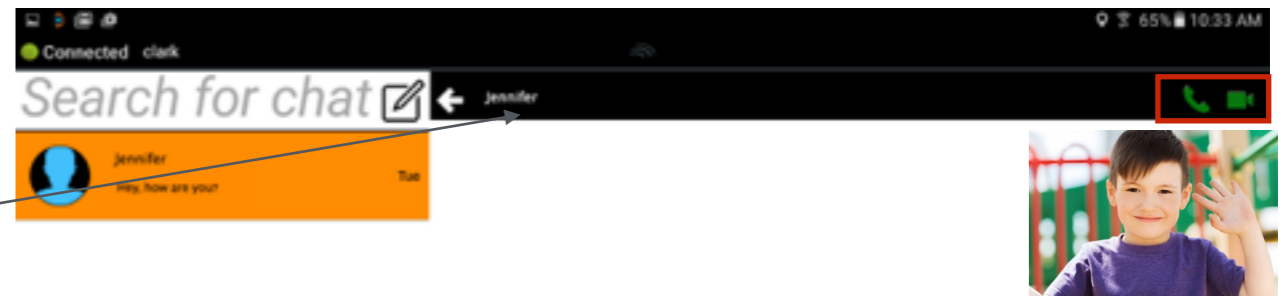
D. Type in your message in this field

You will still see the video of your end user that you are on call with

E. Tap "Envelope" icon to send text to user

RTT

Chat

B
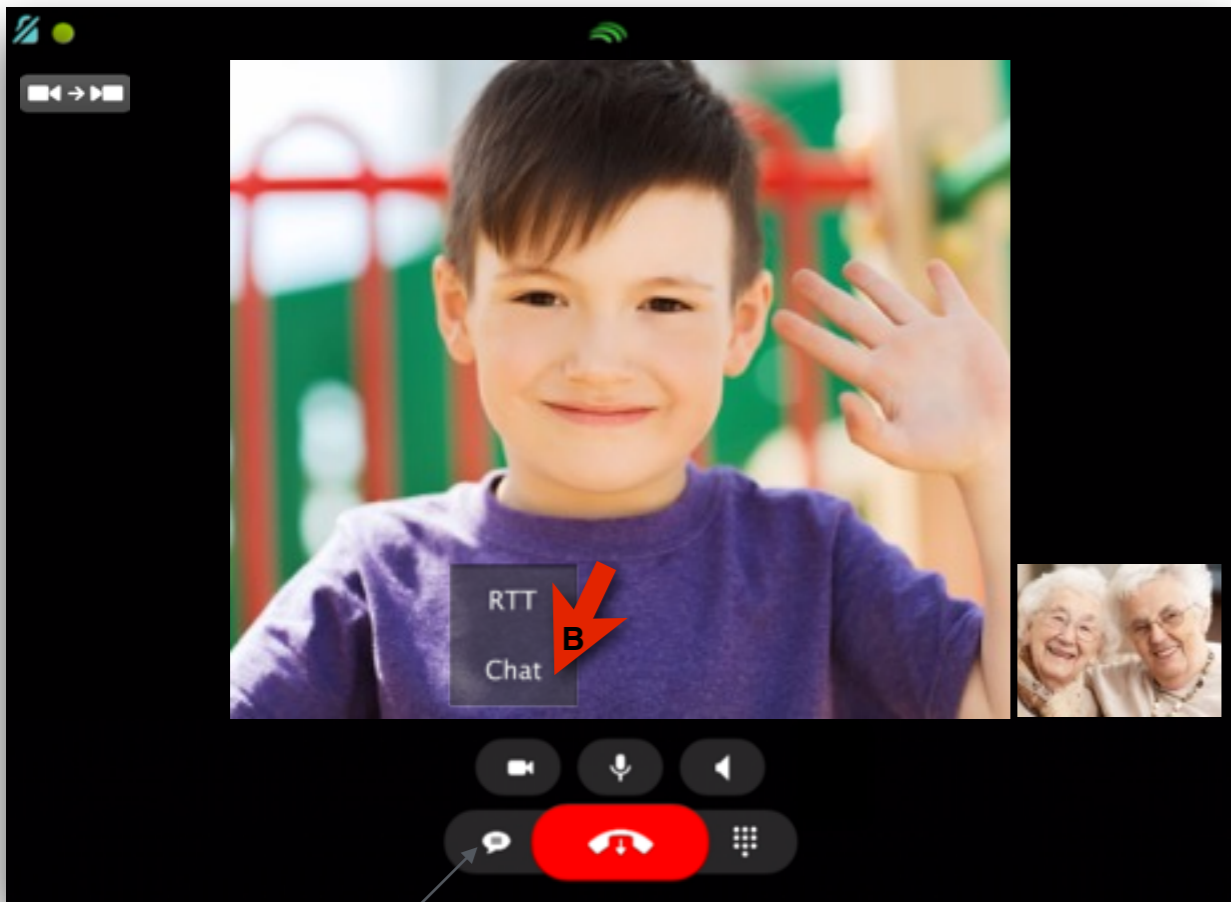
A. Click 'chat' bubble icon

B. Select 'Chat'